



Ease Reimbursement Management Challenges

Streamline reimbursement management and boost profitability

Do you need a better way to manage your reimbursements that leads to improved cash flow and profitability? AdminisTEP's reimbursement management capabilities can help, delivering the tools for payors to proactively control revenue and profitability. These tools automate processes, provide outsourcing capabilities and extend the functionality of host processing systems as well as providers' practice management systems

ELECTRONIC FUNDS TRANSFER

You'll never again have to say "the check is in the mail." AdminisTEP makes it easy for payors to efficiently pay their providers with electronic funds transfer (EFT). Once enabled, payors can set-up and manage the EFT transactions via AdminisTEP's browser interface, and

providers can login to securely enter their account information to receive reimbursements electronically.

Multiple EFT options provide payors with the flexibility to manage cash flow. For example, payors can send batch payments for multiple providers to AdminisTEP and the individual reimbursements are separated by AdminisTEP and deposited into the providers' individual accounts. Or, payors can submit their 835s to AdminisTEP and AdminisTEP will electronically withdraw the funds from the payors' account, separate the reimbursements and deposit them into the providers' accounts. In addition, AdminisTEP allows payors to manually select individual providers or groups of providers to reimburse at any time, increasing the flexibility that payors have to manage their cash flow.



OUTSOURCE PROVIDER PAYMENTS

AdminisTEP also offers payors the capability to fully outsource their provider payments. Interfaces to the payors' ledger application and host system enable AdminisTEP to automatically deposit funds electronically into provider accounts based on timing and configuration options determined by the payor and managed by the point-and-click simplicity of AdminisTEP's browser interface. Additional AdminisTEP capabilities enable payors to rely on the business rules within AdminisTEP to apply edits to incoming claims, process the clean claims and automatically handle reimbursement via EFT.

DIRECT DATA ENTRY

Tired of sorting through mountains of paper and answering a never-ending queue of phone calls to deal with provider inquiries? AdminisTEP alleviates the piles of paper and reduces call volumes by enabling payors to deploy an electronic Direct Data Entry (DDE) capability for their provider networks.

AdminisTEP's DDE capabilities provide the tools for payors to control administrative costs and boost profitability by automating processes, further increasing efficiency so efforts can be redeployed to focus on strategic issues – not shuffling paper and answering the phones.

DDE allows providers and payors to create electronic transactions within AdminisTEP, regardless of the capabilities within the payor's host system or the

provider's practice management system. "Smart data screens" within AdminisTEP "walk" users through the transaction creation, prompting them to fill in the information requested inside the fields. Once completed, the transaction is electronically sent in a HIPAA-compliant format.

For example, a provider without the capability to generate an electronic 276 format transaction to inquire about claims status can create the transaction within AdminisTEP and send it to the payor. In turn, payors can use AdminisTEP to create electronic transactions, such as 277 claims status response, 271 eligibility response, and others. AdminisTEP users are not required to know the necessary fields and structure of XML, X12 or any other standards – including proprietary formats – to create HIPAA-compliant transactions. AdminisTEP can be configured to create any type of transaction, whether it's a HIPAA or a proprietary format.

Payors benefit by receiving more transactions and inquiries electronically, enabling them to automate process, reduce administrative costs, and, ultimately streamline the management of reimbursements.

IMPROVE YOUR REIMBURSEMENT MANAGEMENT

Contact AdminisTEP today to discover how your organization can streamline the reimbursement management process, improve cash flow and boost profitability.



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